

Standards and Values

25. The policy statements on the standards, management systems and this Code that Members are operating to shall be made public.

British Cement Association (BCA)

26. The BCA shall publish, promote and maintain this Code and make it public.

27. The BCA shall respond to any queries about this Code in a timely manner.

28. The BCA shall refer all complaints about a Member's adherence to the requirements of this Code to BCA Council in a timely manner.

29. Each Member's self assessment of its performance against this Code shall be published by the BCA annually subject to the protection of confidential information as part of the Performance report.

Non-compliance and Queries

30. Alleged non-compliance with the Code shall be reported by the BCA to its Council.

If, in the Council's opinion, there is substance to the complaint, involving a serious and significant departure from the principles of the Code, Council can ask the Member concerned to explain in writing the reasons for any infringement and shall be invited by Council to ensure a return to compliance with the Code.

Failure to take such action shall result in the matter being reviewed by the Council which will decide upon any further action that should be taken. In undertaking such a review, Council shall ensure that its investigation is carried out in a fair manner and in accordance with natural justice.

Where the Council upholds a complaint, the Member concerned shall be provided with a written statement of the decision and the reasons for it. The Member concerned can appeal to the Council.

Any subsequent decision of the Council following an appeal shall be final.

In the event that a Member continues to be in non-compliance with Code and/or with the decision of the Council, then the Council has the ultimate sanction to expel a Member in accordance with article 51 of the BCA Articles of Association.



Any questions regarding this Code or the adherence of a BCA Member to the Code should be addressed in writing to:

The Chief Executive
The British Cement Association
Riverside House
4 The Meadows Business Park
Blackwater
Camberley
Surrey GU17 9AB



Cement Makers' Code



United Kingdom

Introduction

1. This Cement Makers' Code (the Code) has been developed by the UK cement manufacturers in conjunction with their trade body the British Cement Association (BCA). It sets out the principles for member companies to demonstrate to stakeholders that they have achieved industry agreed values, ethics and standards in pursuing their activities.
2. The Code shall apply to all Members of the BCA and shall form an integral part of their respective management systems.
3. The purpose of this code is to set out the broad principles of performance which Members' aspire to. It is subject to the requirements of UK and EU competition law.

General Requirements

4. This Code only applies to the operations relevant to the manufacture of cement by BCA members.
5. At all times Members shall meet all applicable legal requirements, regulations and standards.
6. Members shall operate with openness, transparency and integrity at all times.
7. Members shall ensure that the requirements of the Code are included in the scope of their management systems used for compliance with ISO 9001 or similar standard.
8. Each year, Members shall carry out a self assessment to demonstrate their compliance with this Code and shall report the results as part of their normal management systems records.
9. Each year, the findings of Member Companies' self assessment shall be reported to BCA Council.
10. Members have the right to keep confidential all legally privileged material in respect of actual or anticipated proceedings.

Health and Safety

11. The health and safety of employees, customers and neighbours as well as of the public at large shall be the first priority of members.
12. Members shall be committed to the principle of employee well being.
13. Members shall sign-up to 'Cementing Good Practice', the industry-wide health and safety initiative. The vision is to create a working environment where accidents and ill-health do not occur throughout their operations.

Sustainability

14. Members shall comply with the protocols and procedures agreed under the World Business Council for Sustainable Development Cement Sector Initiative.
15. Social: Members shall endeavour to maximise their contribution to society through their role as suppliers of a vital construction material and as corporate citizens.
16. Environmental: Members shall monitor and measure their environmental performance and ensure that the results are available to the public. Members shall seek continual decreases in emissions to the three media; air, water and land.

Involvement with Local Communities

17. Members shall effectively engage with and make positive, active contributions to engage with their local communities in order to foster mutual understanding.
18. Members shall engage in regular organised dialogue with community representatives, their neighbours and the general public.

Products

19. Members' products shall be fit for purpose and conform to all appropriate European and British standards or equivalent where required to do so.
20. Members' products shall carry appropriate guidance on their safe and effective use.

Reporting Performance

21. Members shall ensure that they measure and report all relevant non-commercially sensitive information in an open and transparent way together with their performance across all relevant areas of their operation.
22. Members shall provide the BCA with the required information on their performance against the key indicators in the Environment Agency Sector Plan and against the health and safety requirements of 'Cementing Good Practice'. BCA shall aggregate such information subject to the protection of confidential information and publish it each year in the Performance report.
23. Members shall report their own specific performance and functions through their own publications.
24. Members undertake to investigate all legitimate concerns about any aspect of their performance and to act upon the findings and communicate accordingly.